

Exterior Tiles Maintenance Guide and Schedule

Installation of the Outdure UltraPlush Turf must be in adherence with Local Building Code, National Standards, Statutory Regulations, Local Authority requirements and Outdure's Installation Guide and must allow for sufficient drainage and/or airflow.

Outdure UltraPlush Turf is maintained on a low maintenance basis, it only requires a fraction of maintenance to keep it looking great. We recommend that you clean, rake and lightly groom your Turf even if it appears clean to ensure that you receive the full benefit of your Warranty.

DIRT AND DEBRIS: Surface debris including, but not limited to dead insects, leaves, food and animal droppings should be removed, as they can be corrosive. The use of a leaf blower and hose may be helpful for Turf care and maintenance. After rinsing with water, allow the Turf to dry; please note the Turf can be slippery when wet.

TURF GROOMING: Brushing the Turf fibres will help increase lifespan. Keep the fibres upright by using a hard bristle broom to brush the Turf blades in different directions on a regular basis.

EQUIPMENT: When the Turf is installed directly on compacted ground, you may use a drag brush, tractor unit, drag mat or de-compaction device for maintenance purposes only. If the Turf is installed on Outdure's aluminium baseboard, it is recommended to use hand operated machinery due to the weight of larger machines. You must ensure at all times that mechanical equipment for maintenance is correct for your product. If in doubt, please contact Outdure for further clarification.

GENERAL CLEANING AND STAINS: It is recommended that you regularly clean off any spillages as soon as possible. Liquids such as beer, wine, juices or soft drinks are not a major problem and are easily wiped or hosed off with cold water. If they persist, use warm soapy water. Oil and paint spills should be treated immediately. Soak up any paint spillage and refer to the paint label for disposal instructions. Oils can be removed with a mild degreaser. Do not use acids on the Turf as they are hazardous and could cause damage to your Outdure UltraPlush Turf.

Chewing gum will stick to the Turf blades. However, this can be removed by filling a plastic bag with ice and placing directly on the chewing gum for 35 minutes. Once the gum has hardened, carefully scrape it off with a butter knife. Wipe the affected area with methylated spirits to remove any remaining gum residue.

STATIC: Use-based friction or static electricity can build up on the Turf due to high temperatures and/or low humidity. Outdure UltraPlush Turf is a synthetic material and cannot lose the electricity naturally to the environment, therefore, we recommend to spray the Turf with a hose to easily get rid of friction or static electricity.

HEAT: Turf fibres absorb and retain heat in a way that natural grass does not. Certain environmental circumstances and conditions such as low humidity can increase the chance of heat building up. Therefore, as a safety measure, we recommend you water the turf to reduce surface temperature. Please exercise caution if walking barefoot, footwear may be required.

IRREGULAR HEAT SOURCES / FIRE: Irregular heat sources, such as, but not limited to, braziers, re pits, replaces, barbecue grills, re and smoking may damage the surface of the Turf. Proper caution should be taken with irregular heat sources and re to ensure no damage occurs to the Turf.

ICE AND SNOW: Use a plastic shovel to remove ice or snow from the grass area as metal shovels may damage Turf fibres. Snow blowers can also be useful to remove snow.

MOULD/MILDEW/ALGAE: Mould, mildew and algae appear periodically in everyday environments due to the amount of heat and moisture present in the region in particular. Outdure UltraPlush Turf is not a food source for mould, however, surface mould, mildew and algae can appear if decaying organic material such as, but are not limited to, wood, leaf decay, and pollen are present along with elevated temperatures, air, and water. There is no way to completely eliminate mould, mildew or algae, therefore, we can only minimize the occurrence by removing these decaying organic materials as quickly as possible.

Please note: Correct ventilation of the Turf and surrounding area is vital for moisture to dry and prevent moss, mildew and algae.

CHEMICALS: Chemicals such as algaecides, insecticides, weedkillers or de-icers may be used on Turf if necessary. Extreme caution is required as these can potentially damage the Turf if not used appropriately and in limited quantity. It is recommended to firstly try the product on a less-visible section of the Turf and examine the result before proceeding to use it on the whole area.

For obvious reasons we do not recommend exposing the Turf to strong chemicals including acids and harsh cleaning products. Immediately wash off any accidental spillage.

Further things to avoid:

Do not drive motor vehicles across your Turf as this may damage the blades as well as affect the compaction of the base beneath. This also applies to other heavy objects.

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Maintenance Schedule

Outdure's Products are maintained on a low maintenance basis. You are required to ensure regular cleaning and care of your Outdure Products (including removing any debris or leaves) as per the Maintenance and Care Guide. To ensure that you receive the full benefit of your Warranty, you must complete the Maintenance Schedule included below (and also available at <http://www.outdure.com/care/>) on a regular basis.

Date	Action taken	Issues or defects (if applicable)
DD / MM / YYYY		
DD / MM / YYYY		
DD / MM / YYYY		
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